



Core

Audit compliance and bodyshop database

ITAS Bodyshop Software

Discover Core

Core is a secure web-based system which can be used by bodyshop managers, network managers and vehicle manufacturers to record key data, benchmark repair performance and manage compliance to Bodyshop approval and compliance programs.

Core ensures that standards are set, communicated, practised and maintained

Easy to implement and to use

Core can be implemented across multiple locations with minimal cost. Core fits seamlessly into a bodyshop's way of working, providing automated updates and reminders for Equipment calibration and servicing, Staff training, and business critical documentation. Core automatically extracting all the crucial repair data from existing management systems. Core integrates with 95% of body management systems out of the box and can be adapted to work with any other software.

Everything there is to know about your network

Core is used to build a complete picture of each bodyshop: its capacity, competencies, performance, and standards compliance.

Core catalogues each location's physical resources, partners, approved paint schemes and technical capabilities. It maintains staff records for each bodyshop and records each technician's qualifications and training schedule.

Audit action plans and reminders

Core gives more than just a one-time snapshot of a bodyshop's compliance status. It automatically creates prioritised action plans, with deliverables and deadlines, and sends notifications around key dates for staff training, equipment servicing and audit compliance, with information visible at both bodyshop and network level.

Bespoke network compliance reporting has been created to ensure the relevant data can be automatically sent to the key business representatives. This ensures the business can react far earlier to any issue or problem.

Core's prioritised action plans can be managed by the bodyshops themselves, removing the need for constant auditing and enabling field teams to dedicate more resource to developing business and implementing new initiatives based on actual priorities





Vehicle Inspection

ITAS Core also contains a built in Vehicle Inspection module.

The vehicle inspection module allows actual real time repairs to be audited against set standards. The Vehicle inspections are fully visual, auditable with transparent results and reporting on an individual or network view.



Tooling and Equipment

Core lists and controls equipment and tooling calibration, maintenance, and warranty periods per each repair centers. Serial numbers, documentation and associated service schedules are stored within the same system.



Communication tool

Core is far more than a compliance tool and provides a network communication platform containing visible action plans and accessible standards documentation. Core promotes productive two-way communication between repair networks and their Bodyshop's.



Onboarding

Core has a full onboarding system that can be tailored to your needs. The onboarding system allows you to control every aspect of Bodyshop set up through to completion, giving your team the control and visibility to act at each step of the onboarding process.

Bodyshop

The Core database stores information on each Bodyshop's jigs, bays, ovens, and technicians, manufacturer and dealer partners, work providers, and technical capability (vehicle and material specialisms).

Staff

Each technician, their qualifications and training record is stored by Core. Notifications are issued when qualifications expire, or top-up training is required. Core generates an organizational chart and training overview.

Data integration

Core pulls actual invoice costs from bodyshop management systems including parts, paint, courtesy car allocation and training, and makes these available for reporting on a per-job basis. Core also pulls labour time and VIN data on each vehicle repaired.

Reports

Core integrates with the ITAS Clarity management information reporting solution which gives access to a comprehensive set of options for reporting on bodyshop performance.

Audits

The ITAS bodyshop approval programme (or other audit methodologies) is managed through Core. Assessment standards are converted into web-based audits focusing on all aspects of the repair process and customer experience.

Within each section are a number of focused questions, each of which must be completed satisfactorily. Where evidence is required, a digital image can be attached to a question.

The online audits can either be run by ITAS staff or incumbent auditors or can be operated by bodyshop staff on a self-assessment basis. Once the audit is in progress, Core will provide a prioritised list of key activities which need to be completed and will send alerts to ensure that tasks are signed off in good time.

ITAS. Setting the standard

ITAS provides a bodyshop approval programme, cutting-edge training, ground-breaking software and critical data analysis.

Our unique solutions to body and paint programs create best-in-class repair networks, bringing commercial value and delivering the best possible post-accident experience.

ITAS Bodyshop Software

Our industry-leading software suite (the 3Cs) comprises Core, Clarity and Capture. It gives an instant 360-degree view of how bodyshops are performing, flexible management reporting and a live overview of every repair in progress.

It is the ideal platform for implementing value-add strategic services such as work deployment, customer satisfaction surveys and repair certificates.



Repairer information, training, audit and standards compliance database.



All the data that matters: repair costs and management information reporting.



Job allocation, progress tracking, integrated vehicle database, Branded customer communication and customer survey generation with full reporting capability.



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